

Roll No.

BCA-203(N)

B. C. A. (Second Semester)
EXAMINATION, May, 2013

(New Course)

Paper Third

ORGANIZATION BEHAVIOUR

Time : Three Hours] [Maximum Marks : 75

Note : Attempt all the five questions. All questions carry equal marks.

Unit – I

1. Describe the different approaches of organisational behaviour.

Or

2. What is the scope of organisational behaviour in present day environment ?

Unit – II

3. Explain the mechanism of perception. What is the cause of perceptual distortion ?

Or

4. How are values related to attitude ? Describe terminal and instrumental values.

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Unit – III

5. Discuss different methods of personality measurement. What are the personality traits that affect human behaviour at workplace ?

Or

6. What is stress, eustress and distress ? How are these terms related to performance ?

Unit – IV

7. Write short notes on the following :
- (i) Likert four system of leadership
 - (ii) Hygiene theory of motivation

Or

8. Describe the characteristics of team. Distinguish between committee and task force.

Unit – V

9. What do you understand by Intra-personal Conflict ? What are its causes ? How can it be reduced ?

Or

10. Write short notes on any *two* of the following :
- (i) Meaning and types of grievances
 - (ii) Halo effect
 - (iii) Johari window