

Roll No.....

BCA-203(N)

B.C.A. (Semester-II) Examination-2014

(New Course)

Paper: Third

Organization Behaviour

Time: Three Hours]

[Maximum Marks: 75

Note: Attempt all the five questions. All questions carry equal marks.

Unit-I

1. Describe nature and goods of organizational behaviour.

Or

2. Discuss how organizational behaviour is an inter-disciplinary subject. Briefly discuss various models of organizational behaviour.

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Unit-II

3. Define the term Job satisfaction. How job satisfaction is co-related with the productivity of an employee?

Or

4. Explain nature and importance of Motivation.

Unit-III

5. Define the term personality. Discuss various determinants of personality.

Or

6. Define the term stress. What are various strategies adopted by the organizations to cope-up with the stress?

Unit-IV

7. Write short notes on the following:

- (i) Marlow's need Hierarchy theory
- (ii) Mc Gregor's theory 'X' and theory 'Y'

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Or

8. What is the difference between a group and a team? What are the different types of work teams?

Unit-V

9. Define the term Leadership. Differentiate between a leader and manager.

Or

10. Write short notes on any two of the following:

- (i) Functional aspects of conflict
- (ii) Process of Grievance handling
- (iii) Burnouts

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