

Roll No. ....

## BBA-401(O)

B. B. A. (Fourth Semester)  
EXAMINATION, May, 2013

(Old Course)

Paper First

### HUMAN RESOURCES IN BUSINESS

*Time : Three Hours ]*

*[ Maximum Marks : 75*

*Note : Attempt all the five questions selecting one question from each Unit. All questions carry equal marks.*

#### Unit – I

1. Discuss the relationship between technology and HR strategies and actions. What can HR managers do to grapple with economic challenges and technological advancements ?

*Or*

1. Discuss the term human resource planning. Briefly elaborate its characteristics and objectives.

#### Unit – II

2. Differentiate between training and development. Briefly discuss various on-the-job training methods.

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*Or*

Describe briefly the various steps that are involved in hiring human resources in an organisation.

**Unit – III**

3. What are the principal objectives of wage and salary administration? What factors should be taken into account while deciding executive compensation?

*Or*

Discuss important provisions of The Payment of Wages Act, 1936.

**Unit – IV**

4. Define workers' participation in management. Discuss its importance in the context of Indian economy.

*Or*

Define the term industrial dispute. Discuss various methods of dispute settlement given under the Industrial Disputes Act, 1947.

**Unit – V**

5. Define a Trade Union. Discuss various functions and problems of Trade Unions.

*Or*

Write short notes on the following :

- (a) Motivation
- (b) Industrial relations
- (c) Industrial democracy