

Roll No.

BBA-303(N)

**B. B. A. (Third Semester)
EXAMINATION, Dec., 2012**

(New Course)

Paper Third

HUMAN RESOURCE MANAGEMENT

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt any five questions. All questions carry equal marks.

1. Why there has been increased emphasis on human resource planning ? Illustrate with examples the process of human resource planning at enterprise level.
2. "Human Resource Management is a way of approach, a point of view, a technique of thinking and a philosophy of management." Examine this statement and discuss the process of Human Resource Management.
3. Briefly describe the uses and methods of performance appraisal. What are the obstacles to effective appraisal system ?
4. Define Job evaluation. How does it differ from Job analysis ? What are the methods through which a job evaluation can be done ?

5. Describe the findings and recommendations of National Commission on Labour in regard to the state of relations between employers and workers and the role of trade unions.
6. What are the different types of employer grievances ? Discuss in detail any *one* type of grievance redressal mechanism.
7. Discuss the provisions relating to computation of compensation payable to a workman under the Workmen's Compensation Act, 1923. Can liability for compensation be relinquished through mutual agreement.
8. How does human resource development differ from human resource management ? Bring out the features and objectives of human resource management.
9. What do you mean by corporate strategic management ? Discuss the role of HR in corporate strategic management.
10. Write short notes on any *two* of the following :
 - (i) HR policies and procedures
 - (ii) Career planning and development
 - (iii) Problems of trade unions
 - (iv) Factors affecting wages and salary